#### DATA PROTECTION AND PRIVACY POLICY

#### 1. General

- 1.1. This data protection and processing policy (hereinafter "Policy") regulates scope, objectives, the personal data processing procedure by "Dalma Invest" Limited Liability company's (address: 3, Tsitsernakaberd Highway, Yerevan, Armenia, e-mail: info@dalma.am, phone: 060 461111 (hereinafter: "Company")) official website dalma.am (hereinafter: Website) and DALMA application, rights and other legal relations related to the subject of personal data.
- 1.2. Relations related to the processing of data by the Company is regulated by the RA Law "On Personal Data Protection", other internal acts and by laws adopted in accordance with such law (hereinafter: "Governing Legislation").
- 1.3. By using the Website, You give Your consent to process Your personal data obtained by the Company through the Website (including cookies and log files) in accordance with this privacy policy.
- 1.4. Policy may be anytime modified by the Company by its sole discretion. Each modification becomes effective on the moment of publication on the Website.

## 2. Data to be provided by You

By using the website, the Company collects the following personal data of the users: first name, last name, e-mail address and Facebook ID.

## 3. Data Processing

The Information regarding the personal Data disclosed to the Company is considered private and is protected by law.

In order to ensure the protection of the processed personal data, the Company takes required legal, managerial, technical protection measures in accordance with the statutory requirements of state authorities (regulating authorities.

Company's personnel and people with the right to access processed personal data are notified and warned on potential disciplinary, administrative, civil and criminal liability for violation of the applicable legislative provisions and requirements of the legislation of the Republic of Armenia

## 4. Data protection

Your personal data is stored in dalma.am digital platform. Data of users will be stored in Companies systems and will be used as long as needed by the Company to achieve aforementioned objectives. Personal Data shall not be transferred to a third party except when provided by law.

The following actions may be taken upon obtaining users consent – data collection, sorting, storage, depersonalized analysis, archiving, deletion.

# 5. Rights of the User

User of the website/Application is entitled to:

Withdraw the previously given consent. User consent is given with an indefinite time period. If the user deactivates its social media account or e-mail address, such action does not result in consent withdrawal. Consent withdrawal procedure is the following: apply electronically to the company by mentioning user first name, last name and email address that was used to access the website/application. Upon receiving the application letter, the company will remove the data regarding the user from its system. In addition to this the user can delete their data within the application and when using the following link – https://dalma.am/en/delete-account.

The user may apply electronically to the Company and request information on the ongoing procedure of its data processing.

Entering its personal account for using Website/Application means the user read and consented to the company's data protection and privacy policy.